

DELIVERY OF SERVICES

NATIONAL DELIVERY

Game Development

- Promotion and Supply of National Programmes (Hot Shots, Cardio etc)
- Delivery and Management of Coach Education and Register.
- National Police Vetting Service.

Competition

- Management of Match Hub, Grading System/ World Tennis Number and Competition Planner Software.
- National Tournament Delivery.

Technology

- Platform for Club Administration - ClubSpark.
- Platform for online Court Bookings.
- National Participant Database/CRM System.

Club/Local Service Partner Capability

- Webinars and Resource provision.
- National Conferences
- Manage and update National Club Toolkit.
- Collate and share ideas/opportunities with clubs around best practice operation.

Marketing

- National campaigns for Programmes and Events (Hot Shots, Love Tennis).

Policy and Advocacy

- eg, Participant Protection Policy, Child Protection Policy.
- Advocacy with Sport NZ, local councils, funding bodies etc.

REGIONAL DELIVERY

Game Development

- Ensuring all relevant and required persons are Police Vetted via National System
- Promotion and advocacy of National Coach Education and Registration to clubs
- Ensuring Coaches are registered with National Coach Register
- Promotion and advocacy of National Programmes to clubs, coaches, parents and /or participants.
- Promotion and advocacy for National Policies.

Competition

- Interclub and Regional Tournament Delivery.

Technology

- Advocate to and support clubs with digitisation on boarding and use.
- Management and use of local levels of National Database.
- Local level tech support where possible or directing to National tech team.

Club Capability

- Connect and support Clubs in operations and delivery.
- Advocate and promote National services to Clubs and participants.
- Support TNZ with consistent messaging to clubs, coaches and players.
- Coordinate calendar of events and communicate with clubs.

Marketing

- Communication and promotion of National and local campaigns.
- Delivery of local and national in person campaigns.

Policy and Advocacy

- Local council, funding bodies etc.